

## **Divisions and Sections**

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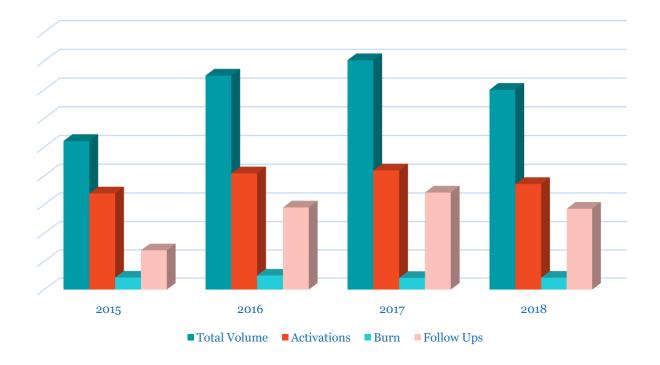


## **Initiatives 2018**

- Quality and benchmarking
- IDPH level 1 verification-achieved 2017-2021
- American Burn Association verification-achieved 2017-2020
- American College of Surgeons level 1 verification-target 2019-2020-in process
- Research-expansion and alignment with QA
- Hiring completed

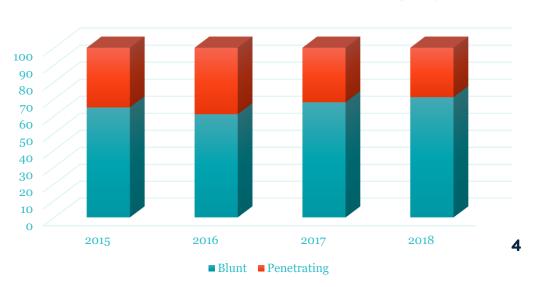


# Trauma Services: Volume & Method of Injury



There were 60% more trauma activations in 2015 compared to 2014

## **Mechanism of Injury**





# Parameters Tracked

Г	Acute Kidney Injury	Г	Osteomyelitis
	Acute Respiratory Distress Syndrome (ARDS)		Unplanned Return to the OR
	Cardiac Arrest with CPR		Unplanned Admission to the ICU
	Decubitus Ulcer		Severe Sepsis
	Deep Surgical Site Infection		Other
	Drug or Alcohol Withdrawal Syndrome		Abdominal Compartment Syndrome (Retired 2011)
	Deep Vein Thrombosis (DVT)		Abdominal Fascia Left Open (Retired 2011)
	Extremity Compartment Syndrome		Base Deficit (Retired 2011)
	Graft/prosthesis/flap failure (Retired 2016)		Bleeding (Retired 2011)
	Myocardial Infarction		Coagulopathy (Retired 2011)
	Organ / Space Surgical Site Infection		Coma (Retired 2011)
	Pneumonia (Retired 2016)		Intracranial Pressure (Retired 2011)
	Pulmonary Embolism		Systemic Sepsis (Retired 2011)
	Stroke / CVA		Wound Disruption (Retired 2011)
	Superficial Surgical Site Infection		Catheter Associated Urinary Tract Infection (CAUTI)
	Unplanned Intubation		Central Line Associated Bloodstream Infection (CLABSI)
	Urinary Tract Infection (Retired 2016)		Ventilator Associated Pneumonia (VAP)
П	Catheter-Related Blood Stream Infection (Retired 2016)		

Absence of Hourly Vitals
SDH/EDH with Craniotomy > 4 hrs after Arrival
Comatose Patient Left ED before Definitive Airway Established
Reintubation within 48 hrs of Extubation
Abdominal Injuries and Hypotension without a Laparotomy within 1 hr of Arriva
Laparotomy > 4 hrs after Arrival
Nonfixation of Femoral Diaphyseal Fracture
GSW to Abdomen Managed Non-operatively
Initiation of Debridement of Open Tibial Fx > 8 hrs after Arrival
Abdominal, Thoracic, Vascular, or Cranial Surgery > 24 hrs after Arrival

HIV Positive

Year	2018
Total	100
Trauma Act.	53%
Cat. 1	1/3
Cat. 2	2/3
Blunt	70%
Penetrating	30%
Other	11%
DOA	1%
DIE	1%
Death in	
House	1%
<b>Encounters</b>	47%
Txr In	27%
Txr Out	0.1%
T & R	45%
Admitted	55%

# Trauma Metrics

Non SVC Admits 3 – Inapprop 22– OK 1% of admits

**Transfer Out**1-IR 2-ECCMO 4-Family Request

**Under/Over Triage** 3 – Over 2 – Under

Time To CT (for Head Injury with GCS<13 or significant mechanism) Avg:58 mins (n:187)

#### **NFS Compliance**

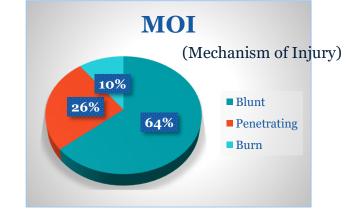
Classification -84%
Activation Time -75%
Pre-hospital Activation -81%
Patient Arrival -98%
Trauma Present -93%

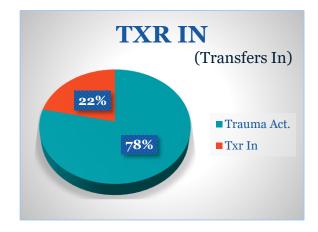
Time to OR (for emergent trauma cases) 71 mins (n:145)

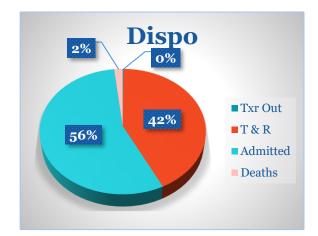
#### **Emergent Airways**

94-airways 8-crichs (7%), 2-anesthesia, 1 –esophageal

**Open Fracture to ABX 49 Average 34 Median** 



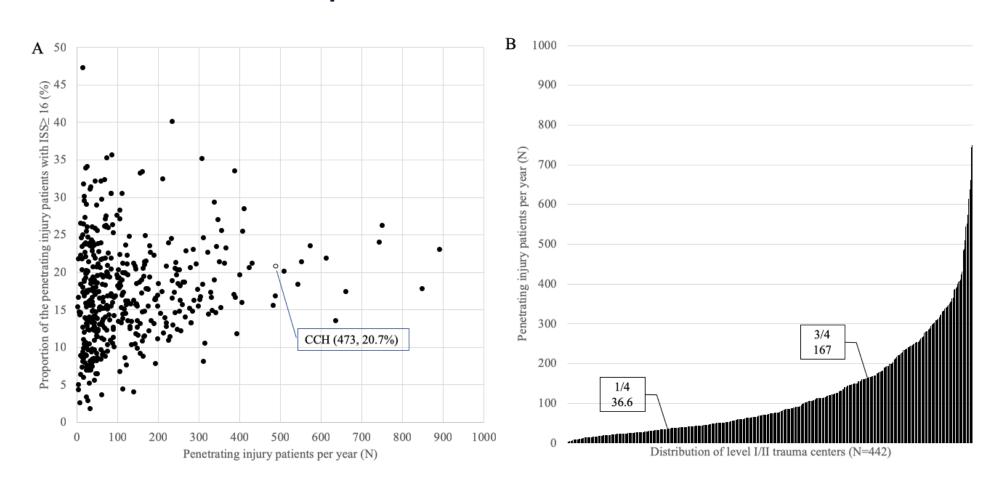




## Journal of Trauma and Acute Care Surgery

## Right Hospital, Right Patients: Penetrating Injury Patients Centralized to High-Volume Penetrating Trauma Centers Have Lower Mortality

## Accepted March 2019 Journal Of Trauma



# Journal of Trauma and Acute Care Surgery Right Hospital, Right Patients: Penetrating Injury Patients Centralized to High-Volume Penetrating Trauma Centers Have Lower Mortality

- CCH compared to 448 national trauma centers
- Significantly more severely injured patients than National Trauma Databank
- Survival top 7.7% for severely injured patients



## Journal of Trauma and Acute Care Surgery

## Right Hospital, Right Patients: Penetrating Injury Patients Centralized to High-Volume Penetrating Trauma Centers Have Lower Mortality

Table 1. Comparisons between NTDB (level I/II trauma centers) and CCH

	NTDB	ССН	#
	(N=587,183/year)	(N=1,597/year)	<i>p</i> -value <sup>#</sup>
General demographics			
Mechanism			< 0.001
Penetrating (N, %)	55,696 (9.5%)	473 (29.6%)	
Non-penetrating (N, %)	531,487 (90.5%)	1,124 (70.4%)	
Overall mortality (N, %)	16476 (2.8%)	36 (2.3%)	< 0.001
Penetrating injuries	(N=55,696)	(N=473)	
Mortality (N, %)	2,226 (4.0%)	17 (3.6%)	< 0.001
Severe penetrating injuries (ISS≥16) (N, %)	10,187 (18.3%)	98 (20.7%)	<0.001
Mortality of severe penetrating injuries (N, %)	2,015 (19.8%)	7 (7.4%)	<0.001
# Chi-square test			



# **Burn Services**

## 2018

- Same Metrics As Trauma
- Graft Failure Rate <1% (10% Threshold)</li>
- F/U Rate Of Admitted Patients: 75% (Meets Threshold)
- Total Burns 2018: 1200; Wounds 300



## Rehabilitation Services

**3 Locations**: Stroger/Oak Forest/Provident

15% Increase Over 2017- Numbers and Billings

**Total Evaluations:/Interventions:** 

Inpatient 27k/ Outpatient 32k = 59k

8 Occupational Therapists

20 Physical Therapists

3 Speech Language Pathologists

**More Evaluations Per Therapist Than Industry Standard** 



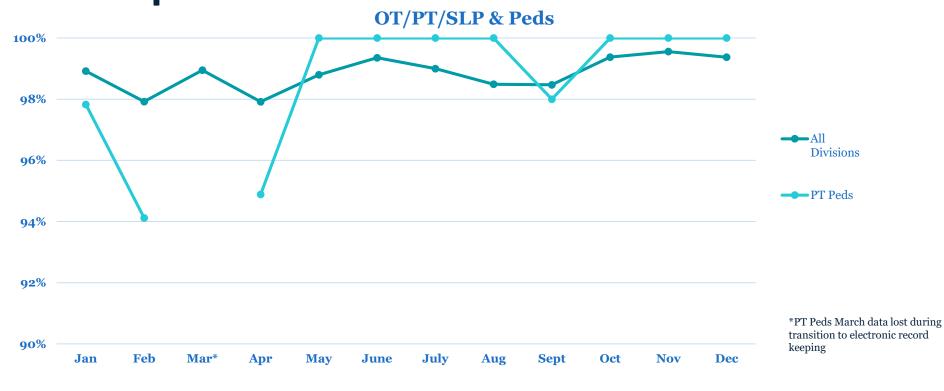
# Rehabilitation Services

## **Quality Metrics**

- 1. Timeliness of Inpatient Evaluations
- 2. Patient Satisfaction with Outpatient Services
- 3. Billing/G-Code Compliance
- 4. Pain Management Compliance



# Timeliness of Inpatient Evaluations



### **Purpose**

• 95% of all OT/PT/LSH inpatients seen within 24 hours of physician referral to provide timely and effective patient care.

#### **Items Measured**

- Days of the week
- # of student interns
- # of total FTEs for each discipline
- Est. treatment capacity per FTE
- # of evaluations waiting at start
- # of new evaluation orders received after day began
- # of IPs discharged before evaluation completed

## **Analysis**

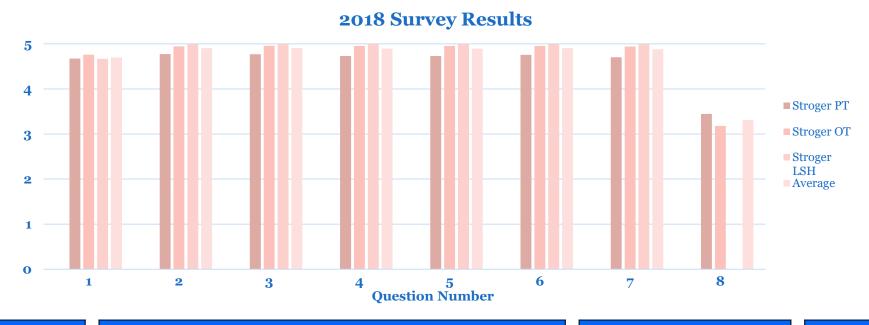
• Department has met 98% compliance this quarter (except for PT Pediatrics in Feb, Mar & Apr).

#### Action

 Implemented training and assignment of additional pediatric staff



# Outpatient Satisfaction Survey Results - OT/PT/LSH



## **Purpose /Goal**

- Ensure that patients are satisfied with encounters with OP OT/PT/LSH staff.
- Average patient rating 4 or greater on 6 out of 8 items measured

#### **Items Measured**

- Q1: The front desk is helpful
- Q2: Therapist explains the treatment received
- Q3: Therapist treats me with respect
- Q4: Therapist listens to my concerns
- Q5: Therapist answers my questions
- Q6: Therapist explains my home program
- Q7: I would return to this clinic for future therapy services
- Q8: I found the group class helpful (PT service only)

## **Analysis**

- Department is at compliance
- Limited data for LSH due to staffing shortages and reduced outpatient visits

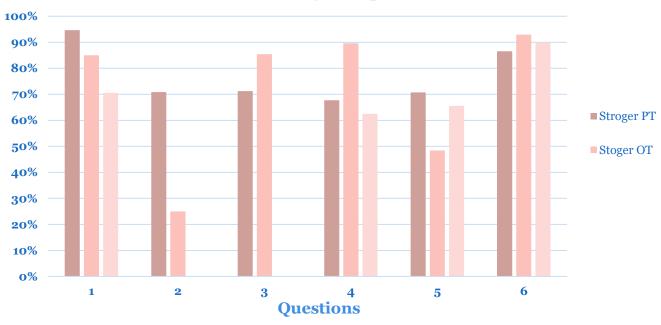
## Action

- Continue to emphasize the patient experience with staff.
- Implement measures to improve survey response rate



# G-Code/Billing Compliance - OT/PT/LSH

## **G-Code/Billing Compliance 2018**



## **Purpose /Goal**

- Ensure that IP and OP OT/PT/LSH staff document appropriately to meet regulatory and reimbursement.
- 90% or greater on all items measured



## **Items Measured**

- 1. G-Code included on evaluation
- 2. G-Code included on 10<sup>th</sup> visit, when applicable (N/A for LSH ever)
- 3. Code included on re-evaluation
- 4. G-Code included on discharge
- 5. G-Code improvement noted with Rx
- 6. Power Bill with Correct G-Codes

## **Analysis**

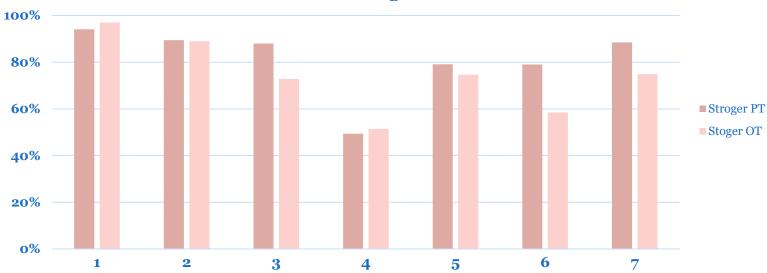
- Department has not consistently met benchmark
- Certain services have limited follow up visits so item doesn't apply.
- Few patients have 10 visits.
   Therefore, a miss has a disproportional effect

#### Action

• Implemented training for newly assigned staff

# Pain Management - OT/PT/LSH





## Purpose /Goal

- Ensure that IP and OP OT/PT staff document monitor and manage pain.
- 90% or greater on all items measured

## **Items Measured**

- 1. Pain score on initial eval
- 2. Pain Score on Follow-ups
- 3. Location factors noted
- 4. Duration factors noted
- 5. Influencing factors noted
- 6. Home exercise program developed
- 7. Pain levels decreased or were the same at discharge

## Analysis

- Department did not meet benchmark
- Some items nonapplicable to certain services

#### Action

• Implemented training for newly assigned staff



# Research & Presentations

- (FB) Bokhari F, Fu CY, Bajani F. (2018) The Lethal Effect of Obesity on Trauma Laparotomy. Annual Meeting of Western Surgical Association, San Jose del Cabo, Mexico. Nov 3-6 2018
- **(FB) Bokhari** F, Bajani F, Fu CY. (2018) Risk Factors of Complications and Mortality in Truncal Burn Patients: Timing to Skin Grafting for Truncal Burn Patients. Annual Meeting of <u>Midwest Region Burn Conference</u>, Minneapolis, MN. Oct 10-13, 2018
- **(FB) Bokhari F,** Fu CY, Bajani F. (2018) To Achieve Level-I Status or not? That is the question. A comparative analysis of Level-I center performance in the US. Scientific Assembly of American College of Emergency Physicians (ACEP), San Diego, CA. Oct 1-4, 2018
- **(FB) Bokhari F.** Fu CY. (2018) Right Hospital, Right Patients: Penetrating Trauma Patients Centralized to High Volume Penetrating Trauma Centers Have Lower Mortality. Poster presentation at the Annual Meeting of American Public Health Association(APHA), San Diego, CA. Nov 10-14, 2018
- **(FB) Bokhari F.** Fu CY. (2018) Obesity as a New Trauma Triage Criterion: Reduced Complication Rates at LEVEL-I Trauma Centers. Poster presentation at the Annual Meeting of American Public Health Association (APHA), San Diego, CA. Nov 10-14, 2018
- (FB) Bokhari F. Fu CY. Bajani, F. (2018) Morbid Obesity is Protective in Blunt Abdominal Trauma. Clinical Congress of American College of Surgeons (ACS), Boston, MA. MA Oct 21-25, 2018
- (FB) Bokhari F. Fu CY. (2018) Geriatric Abdominal Trauma Patients: A Nationwide Analysis of Complicated Cases. 31st Panamerican Congress of Trauma, Cartagena, Colombia. Aug 14-17, 2018
- (FB) Bokhari F. Bajani, F. Fu CY. (2018) The Role of Respiratory Comorbidities in the Management of Facial Burn Patients. Midwest Region Burn Conference, Minneapolis, MI. Oct10-13, 2018



## Research & Presentations

- (T) Kramer KZ, Poulakidas SJ, **Bokhari F.** (2018) Use of Etherified, Regenerated Cellulose Hemostatic Agent on the Donor Site of a Pediatric Burn Patient Requiring Split-Thickness Skin Grafting. <u>Midwest Region Burn Conference</u>, Minneapolis, MN. Oct 10-13, 2018
- (T) Xu T, Kramer KZ, Koeck E, Poulakidas SJ, **Bokhari F.** (2018) Minimizing Intraoperative Hemorrhage in Wound Debridement using a Topical Collagen-Based Hemostatic Agent. <u>Midwest Region Burn Conference</u>, Minneapolis, MN. Oct 10-13, 2018
- (T) Xu T, Kramer KZ, Koeck E, Poulakidas SJ, **Bokhari F.** (2018) Topical Collagen Matrix Aids in the Healing of Burn Wounds. Poster presentation at Midwest Region Burn Conference, Minneapolis, MN. Oct10-13, 2018
- (T) Kramer KZ, Kingsley S, Boron JG, **Bokhari F**. (2018) An Assessment of the 2012 Trauma Triage Recommendations. Poster presentation at the American College of Surgeons, Boston, MA. Oct 21-25, 2018
- (T) Kramer K, Fu CY, Bajani F, Boron J, Kaminsky M, Schlanser V, Starr F, Poulakidas S, Messer T, Koeck E, Dennis A, Hollister H, Luftman K, **Bokhari**, F. (2018) Management of Blunt Hollow Viscus Injury: An Urgent but not Emergent Surgical Disease. Trauma Association of Canada Toronto, Canada. Feb 22-23, 2018
- (T) Koeck E, Schlanser V, Bajani F, Mis J, Fu CY, Kramer K, Luftman K, Hollister H, Poulakidas S, Boron J, Messer T, Kaminsky M, Dennis A, Starr F, **Bokhari F**. (2018) Base Deficit Does Not Predict Mortality in Penetrating Trauma Patients Who Receive Massive Transfusion Protocol. Trauma Association of Canada, Toronto, Canada. Feb 22-23 2018
- (T) Schlanser V, Koeck E, Fu CY, Bajani F, Boron J, Dennis A, Kaminsky M, Kramer K, Poulakidas S, Starr F, **Bokhari F**. (2018) **Base Deficit in Penetrating Trauma Does Not Always Predict Blood Products Transfused in MTP Protocols.** Poster presentation at the Trauma Association of Canada (TAC), Toronto, Canada. Feb 22-23 2018



## Initiatives 2019

- American College of Surgeons certification
- QA benchmarking with national bodies-trauma/burns/physical medicine rehabilitation
- Expansion of service lines
- Prominent national organizational presence
- Collaborative growth with CCH depts surgery, anesthesia, radiology, medicine, peds, pathology etc.



# Thank you.

